



YOU WILL FEEL SAFE WITH US

We take care of your health and well-being as an absolute priority so that your stay with us is safe and calm.



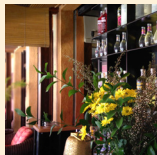
1. CLEANING AND DISINFECTION: PROTOCOLS

- We inform you that upon arrival we must take your temperature, making sure that is less than 37.5°C. We also will proceed to disinfect your suitcases and we will inform you of all the safety and hygiene protocols.
- Hydroalcoholic gel in common areas.
- Disinfection at the check-out of the rooms (hangers, bathrooms, etc...). Likewise, of key cards, POS every time they are delivered to reception.
- Increased frequency of cleaning rooms and common areas.
- Use of cleaning products recommended specifically for the disinfection of COVID 19.



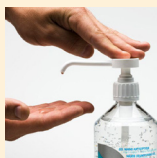
2. SOCIAL DISTANCE AND SECURITY

- Signage with security measures.
- Distance markers to avoid crowds and ensure minimum distance of security.



3. RESTAURANTS AND BARS

- Extended service hours both in restaurants and bars to guarantee the gauging and that the safety distance is maintained.



4. PERSONAL PROTECTION AND TRAINING

- Training our staff to ensure optimal service and care of your health.



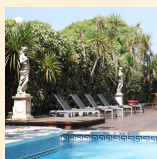
5. OUR TEAM: YOUR HEALTH

- We apply an internal early detection protocol adapted to government and health regulations.



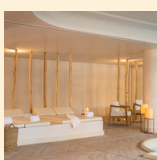
6. MASKS

- Supply of mask for our clients..
- Mandatory masks for all employees and recommended for our clients.



7. POOLS

- You can enjoy our swimming pools and their outdoor and landscaped areas with the new adapted regulations.



8. SPAS

- With limited capacity and prior appointment, you can enjoy our facilities, maintaining rigorous hygiene and safety standards.



9. CERTIFICATIONS

- Certificate by CEHAT complying with the regulations of the Instituto de Calidad Turística Española (I. C. T . E.)